



**JAYPEE UNIVERSITY OF INFORMATION TECHNOLOGY**  
**WAKNAGHAT, P.O. – WAKNAGHAT,**  
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## Report on the Talk and Interaction Session by Prof. R. P. Sharma, UGC Ombudsman, SGRC, JUIT, Waknaghat in 1<sup>st</sup> Year Orientation Programme

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Date: 18th July 2025

Time: 4:30 PM

Venue: University Auditorium, JUIT, Waknaghat

Audience: Newly Admitted Undergraduate Students (2025 Batch), Faculty Members, SGRC Committee Members

As part of the student orientation programme for the 2025–26 academic session, Jaypee University of Information Technology (JUIT), Waknaghat, hosted a significant event featuring Professor R. P. Sharma, the Ombudsman appointed by the University Grants Commission (UGC) for the Student Grievance Redressal Committee (SGRC) at JUIT. The objective of this session was to introduce the role of the Ombudsman and SGRC to the newly admitted undergraduate students and to familiarize them with their rights, responsibilities, and redressal mechanisms available within the university.

The session commenced with a brief welcome address by Prof. (Dr.) Rakesh Kumar Bajaj, Chairman, SGRC, JUIT, Waknaghat, who highlighted the importance of grievance redressal systems in higher education and formally introduced Prof. R. P. Sharma. Faculty members, SGRC committee representatives, and administrative officials were also present.

In his keynote address, Prof. R. P. Sharma shared valuable insights into the concept of student grievance redressal as envisioned by the UGC regulations. He discussed the structure and functioning of SGRC, the role of the Ombudsman, types of grievances, procedures for lodging complaints, and the importance of impartiality and confidentiality in the redressal process. He emphasized ethical conduct and encouraged students to be aware of their rights and responsibilities.

A lively interactive Q&A session followed, where students asked questions regarding grievance mechanisms and university procedures. Prof. Sharma addressed each query with clarity and empathy. Common queries included who to approach for grievances, how anonymity is maintained, and online filing procedures. The session helped students feel reassured and well-informed.

Students are the core stakeholders of any university, and their concerns must be addressed proactively. The SGRC mechanism is designed to be student-friendly, timely, and impartial.

Awareness about institutional processes is critical for a safe and empowering learning experience. The university values transparency, accountability, and student participation.



The event concluded with a vote of thanks by Prof. Dr. Rakesh K Bajaj, Convener of SGRC at JUIT. Gratitude was expressed to Prof. Sharma for his address and interaction. The fresh batch of students felt welcomed and supported.